

STUDENT SERVICES

A hallmark of the Monroe educational experience is the level of personal and academic support provided to students. Each student is assigned a student services advisor within the appropriate office who connects them to the campus community, ensures the student is progressing in their studies, assists them with orientation and registration and other key procedures, and facilitates communication between the student and other offices of the University.

Personalized services are provided to various student populations including Continuing Students, First Year Experience (FYE), International, King Graduate School (KGS), Monroe Career Pathways, Monroe Online, and Veterans.

Continuing Student Services

Advisors in the Office of Continuing Student Services guide students with academic degree program requirements, course scheduling and registration, and support the overall success of each student.

New Rochelle Campus • Alexander Canals, Associate Vice President and Dean of Students • acanals@monroeu.edu (tgoldstein@monroecollege.edu) • 914-740-6819

Bronx Campus • Ted Goldstein, Assistant Vice President • tgoldstein@monroeu.edu (tgoldstein@monroecollege.edu) • 646-393-8304

New Rochelle Campus • Kameil Douglas, Dean • kdouglas@monroeu.edu (kdouglas@monroecollege.edu) • 914-740-6581

First-Year Experience (FYE)

The First-Year Experience mentor program provides freshmen with enhanced resources, services, and support to help adjust to university life, navigate through the challenges and opportunities ahead of them, and ultimately stay on the path toward graduation.

Bronx Campus • Sandra Polanco, Director of First-Year Experience • spolanco@monroeu.edu (spolanco@monroecollege.edu) • 646-393-8462

New Rochelle Campus • Rosalie Resto, Director of First-Year Experience • rresto@monroeu.edu (ccascio@monroecollege.edu) • 914-740-6779

International Students

International Student Services is devoted to serving the special needs of international students and helping to create a supportive atmosphere for living and studying. During admission and enrollment, international students are provided personalized assistance and support. Monroe University provides students and graduates a range of support services, student visa advisement, and cultural, social, and co-curricular programs.

Undergraduate Students • Vannett Coburn, Director of International Student Services • vcoburn@monroeu.edu (vcoburn@monroecollege.edu) • 914-740-6464

Graduate Students • Gajanan Nataraj, Director of Graduate Student Services • gnataraj@monroeu.edu (gnataraj@monroecollege.edu) • 914-740-6720

PDSO • Philip Peroune • pperoune@monroeu.edu (pperoune@monroecollege.edu) • 914-740-6720

King Graduate School (KGS)

King Graduate School advisors provide comprehensive guidance and support to students through academic resources, assistance in course selection, and by partnering to ensure a successful graduate experience.

Bronx Campus • Mark Sonnenstein, Assistant Vice President • msonnenstein@monroeu.edu (msonnenstein@monroecollege.edu) • 646-393-8404

New Rochelle Campus • Denese Ramadar, Dean • dramadar@monroeu.edu (dramadar@monroecollege.edu) • 914-740-6442

Monroe University Career Pathways (MCP)

The Monroe University Career Pathways (MCP) program provides an opportunity for adult learners to earn a New York State High School Equivalency (HSE) while pursuing an associate degree. For more information, visit Monroe University Career Pathways (<https://catalog.monroeu.edu/catalog/schools-academic-programs/monroe-college-career-pathways/>).

Pamela Della Porta, Vice President • pdellaporta@monroeu.edu (rgreenberg@monroecollege.edu) • 646-393-8206

Alvelena Mills, Director • amills@monroeu.edu (amills@monroecollege.edu) • 646-393-8204

Monroe Online

Online Student Services advisors understand and are prepared for the unique challenges and needs of online students.

Dara Sheffield, Director of Online Student Services • dsheffield@monroeu.edu (dsheffield@monroecollege.edu) • 914-740-6598

Veterans and Military Personnel

Veteran Student Services provides specialized advisement and programs for veterans and active military personnel, including information about educational benefits.

Undergraduate Students • Ted Goldstein, Assistant Vice President • tgoldstein@monroeu.edu (tgoldstein@monroecollege.edu) • 646-393-8304

Graduate Students • Mark Sonnenstein, Assistant Vice President • msonnenstein@monroeu.edu (msonnenstein@monroecollege.edu) • 646-393-8404

Health and Wellness

The University's health and wellness philosophy is to provide a holistic, student-centered environment that allows students to explore who they are while helping to support goals of mental, physical, and emotional wellbeing, and supporting students to achieve academic success.

These services include:

- Clinical Counseling Services
- Fitness Centers and Nutrition Services
- Educational Programming

Counseling Services

Currently, the University has clinicians providing virtual and onsite counseling.

Jessica Pollas, LMSW, LCSW • Director of Clinical Services • jpollas@monroeu.edu (jpollas@monroecollege.edu)

To arrange a counseling appointment, call (646) 413-3539, or access the online form here: C (https://admissions.monroecollege.edu/register/counselingrequest/?_ga=2.218412442.229019654.1628153712-1248075852.1556888900)ounseling Request (https://admissions.monroecollege.edu/register/counselingrequest/?_ga=2.218412442.229019654.1628153712-1248075852.1556888900)

Food Insecurity

For students and their families struggling financially and who need some help with groceries, please contact one of the Student Services Offices for assistance.

Students with Disabilities

Monroe University is accessible to students with disabilities and admits those students whose credentials demonstrate they have the motivation and capabilities to successfully pursue their academic goals at the University. Presently, all students with disabilities have access to a coordinator of services:

Saadia Del-Llano • 504 Coordinator - Office of Disabilities Services • sdellano@monroeu.edu (sdellano@monroecollege.edu) • 646-393-8228

The 504 Coordinator oversees a variety of accommodations for students with disabilities, which may include:

- Preferential seating
- Use of a calculator
- Extension on assignments
- Alternative test taking formats
- Short breaks during class
- Security assistance with evacuation and unlocking alarmed doors

The 504 Coordinator can ensure an upgrade of technology to meet compliance requirements. Virtual courses (online and hybrid) can be recorded.

To be protected under Section 504 of the Rehabilitation Act of 1973, a student must be determined to:

1. have a physical or mental impairment that substantially limits one or more major life activities; or
2. have a record of such an impairment; or
3. be regarded as having such an impairment.

Visit the Monroe University website for the most current information: Disability Services at Monroe University (<https://www.monroecollege.edu/info/disability-services-and-ada-compliance/>)